



# FRAPORT: O&M OF BULGARIAN AIRPORTS

*Commercial, Airports & transportation hubs*

***Planned and emergency technical services.***

## | The challenge

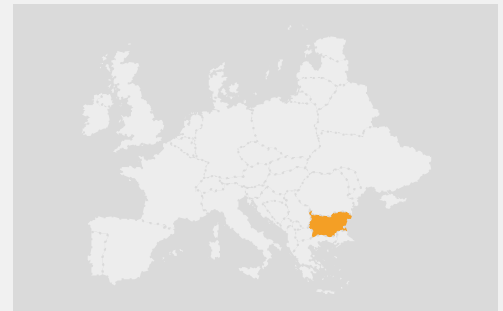
Fraport AG is among the leading international airport operators by providing the full range of services in the airport management field. Fraport Twin Star Airport Management AD is the German-Bulgarian concessionaire who was awarded in 2006 with a 35 years concession for Burgas and Varna airports - the air gateway to the popular Bulgarian Black Sea tourist region,

In 2014, Fraport inaugurated 2 new passenger terminals at Burgas and Varna airports. Within this context of implementing its ambitious investment program (> €80 million), Fraport was looking for a professional partner capable of covering a wide scope of O&M services while guaranteeing service quality at European standard level.

## | Veolia's solution

In order to meet the high expectations of its client, Veolia proposed preventive and emergency maintenance of all HVAC facilities, as well as a number of additional technical services, guaranteed 24/7 monitoring, automation of the boilers and a high quality reporting with KPIs, all year round.

As an additional benefit to its customer, Veolia carried out a detailed energy audit giving a number of recommendations for energy optimization, most of which have already been implemented.



**Varna, Burgas, Bulgaria**



### **Contract Facts:**

Duration: 6 years (3+3)  
Type: O&M

Over **4.9** M/year  
passengers  
in 2019

**24/7** presence  
on site & remote  
monitoring

Enlarge the scope with  
**energy savings  
solutions**



## | The benefits

Thanks to this contract, Fraport can focus on its extensive investment programme by letting its HVAC facilities be managed by a leader in the technical and energy services field.



### PLANET

Energy saving



### WOMEN & MEN

HR plan to develop employees' professional skills